

**DON YOUNG COMPANY, INC.**  
**ALUMINUM AND VINYL WINDOWS**  
*Lifetime Limited Warranty*  
**FOR AS LONG AS YOU LIVE IN YOUR HOME**

**Who's Covered?**

Don Young Company warrants to you, the original purchaser of Don Young Company products that this product will perform in-service without substantial impairment of operation when properly installed and maintained in a suitable application for as long as you own and reside in the home in which the products were installed. This warranty does not apply to commercial properties, schools, churches, apartments or rental properties. Upon sale of the home, the new homeowner will be covered for ten years from the original purchase date of the windows. It is the responsibility of the homeowner to provide proof of purchase as a method of establishing the date of installation. This is a requirement for coverage under the provisions of this warranty.

**What's Covered?**

*Aluminum and Vinyl Materials* – Warranted against deterioration, cracking, flaking, peeling, rusting and blistering of frames and sash members.

*Component Parts and Screens* – Mechanical components such as balances and locks are warranted not to break under normal operating conditions. Warranty does not apply to damage caused by improper installation, misuse, vandalism or other external forces beyond Don Young Company's control.

*Screen Material* – Warranted against rust and rotting for as long as you live in your home. This warranty does not cover torn screens, so handle them with care. \*\*CAUTION Screens are intended to deter insect penetration. They are not to prevent entry or to keep objects or persons from falling through the screen.

*Insulated Glass Units* – Don Young Company warrants that insulated glass units will be free from seal failure that causes moisture/film between the interior glass surfaces (also known as "fogged glass") for as long as you own your home.

This warranty does not include glass breakage or stress cracks under any circumstances. Don Young Company assumes no responsibility for insulated glass failures under these conditions:

Faulty installation, use in a refrigeration system, installations subject to abnormal stress, heat, vibrations or chemicals. Marks, scratches, spots, blemishes or streaks on any glass surface, which are not plainly visible from all viewing angles of a distance of 6 feet, will not be covered under this warranty.

**WARRANTY CLAIM PROCEDURE**

In the event of a warranty claim, the owner must notify the Dealer/Distributor where windows were originally purchased. Such notification must contain the following information:

- Name, Address and Telephone Number of owner
- Proof of Purchase with date of sale or installation
- A brief description of the defect or problem for which warranty is requested
- The product involved in the claim

Replacement parts are available at any Don Young Company Location, or if necessary, Don Young Company will ship parts to the Dealer/Distributor nearest to you. The homeowner must arrange pick-up of any part or component. Shipping and handling charges, where applicable, are the responsibility of the homeowner.

**EXCLUSIONS AND LIMITATIONS**

Labor charges are not included under this warranty and neither the Don Young Company nor their Dealers/Distributors will be responsible for any cost incurred in the removal, replacement, installation or reinstallation of the insulated glass unit or any part thereof furnished by the Don Young Company under this limited lifetime warranty. If in-home service is requested, a service or trip charge is applicable.

Don Young Company warrants that their products will perform in-service without substantial impairment of operation when properly installed and maintained in a suitable application. All other causes for material failure including, but not limited to, damage due to faulty installation, accidental or intentional damage, settlement of the house, atmospheric pollution, salt corrosion, normal weathering of surfaces such as fading or color change, or other causes beyond the control of the Don Young Company are excluded. Damage caused by fire, flood, lightning, hail, windstorm, earthquake or other acts of God are excluded from this warranty.

Don Young Company reserves the right to discontinue or change any manufactured Don Young Product. If the part or component for the product originally installed is not available, Don Young Company reserves the right to substitute such part or component for another.

Don Young company, at its exclusive option, will provide a new product or provide a part or component of a product, only after having determined that the Don Young Company product does not conform to the warranties contained herein. Don Young Company does not warrant any window that exceeds our maximum size limitations as stated in the Don Young Company Dealer Price Book for different windows.

Condensation on the exposed surfaces of the glass and/or framing material is a natural result of excessive moisture in the house and does not indicate a defective product or faulty installation. Additional information is available upon request. Window performance may vary or change over time.

Some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation of remedies for breach of warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state to state. No dealer or representative of Don Young Company has the authority to alter or change this warranty either orally or in writing. This limited warranty is effective for all Don Young Company windows sold after May 29, 2002. Any previous warranties will continue to apply according to their terms to products manufactured by Don Young Company.

**This warranty takes effect on the date of installation.**  
**Note: This is a residential warranty only and does not cover installation, labor or freight.**